## FROZEN ROPES PRIVACY POLICY-6/22/20 SUBJECT TO CHANGE

## **Use of Information Collected**

Frozen Ropes does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

Frozen Ropes may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from www.frozenropes.com/chester

Frozen Ropes may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

## **Information We Collect**

It is always up to you whether to disclose personally identifiable information to us, although if you elect not to do so, we reserve the right not to register you as a user or provide you with any products or services. This website collects various types of information, such as:

Voluntarily provided information which may include your name, address, email address, billing and/or credit card
information etc. which may be used when you purchase products and/or services and to deliver the services you have
requested.

In addition, Frozen Ropes may have the occasion to collect non-personal anonymous demographic information, such as age, gender, household income, political affiliation, race and religion, as well as the type of browser you are using, IP address, or type of operating system, which will assist us in providing and maintaining superior quality service.

Please rest assured that this site will only collect personal information that you knowingly and willingly provide to us by way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested, and any additional uses specifically provided for on this Policy.