



69 Kenosia Ave Danbury, CT 06810

Event, Classes, and Camp Policies

Special Events: Payment must be made at time of registration to ensure a spot in the event. We will take only full payment, no partial payments. There will be no refunds issued within 10 days of the events start date only a credit to your Frozen Ropes account to be used towards any Frozen Ropes program.

Classes: Payment must be made at time of registration to ensure a spot in the class. All class payments are final and there will not be refunds issued for missed classes or no show for the class. Missed classes can be made up but need to be made up in the period of time If for any reason you were unable to attend the session makeup classes are offered but cannot be transferred to individual lessons. Frozen Ropes reserves the right to cancel for low enrollment, inclement weather, or unforeseen staffing situations.

Camps: Payment must be made at time of registration to ensure a spot in the camp. In the event of inclement weather there will be no refund for the missed day just a Frozen Ropes credit to your son/daughters account to be used towards any other classes, lessons, rentals, or camps.

Summer Camp Refund Policy:

60 Days prior to start of camp-Full refund (-\$25 service fee)

59-30 Days prior to start of camp-50% refund (-\$25 service fee)

After 30 Days prior to camp-No refund Frozen Ropes credit to players account